

MMIS Replacement Planning Project Legislative Quarterly Status Report July – September 2016

Submitted: October 28, 2016

This quarterly *Medicaid Management Information System (MMIS) Replacement Planning Project Report* is filed by the Department of Health and Human Services Division of Medicaid and Longterm Care (MLTC), as required by LB 657 of 2015.

Project Status Summary

The MMIS project team is continuing with the planning for the replacement of the functionality within the existing MMIS that has served the state since 1978. Following is a list of accomplishments over the past quarter and our upcoming activities and milestones for the next quarter.

Accomplishments: July – September 2016

- Responded to DMA RFP questions from vendors.
- Finalized DMA RFP proposal evaluation material and trained the DMA RFP proposal evaluation team.
- Received five (5) proposals with evaluation beginning on September 27, 2016, running through October 21, 2016.
- The Independent Verification and Validation (IV&V) RFP was awarded to First Data Government Solutions, LP. The contract has been submitted to CMS for approval. Once CMS approves, the contract will be finalized.
- Received CMS approval of funding requested for planning activities (PAPD-U) October 1, 2016 through September 30, 2017.

Current / Upcoming Activities: October – December 2016

- Finalize scoring of DMA RFP proposals.
- Conduct and score DMA RFP oral presentations.
- Conduct DMA RFP proposal best-and-final offers (should it be determined necessary), announce intent to award, and begin contract negotiations.
- Begin the Independent Verification and Validation (IV&V) project.

Project Status Summary by Component

The status for each MMIS project component is described below.

Data Management and Analytics (DMA)

Providing an improved capability to manage the vast amounts of data received by the Medicaid agency continues to be a top priority for DHHS. Managing the data, producing accurate and timely reports, and utilizing the data to make informed business decisions will continue to become more critical within the Medicaid program. The Request for Proposal (RFP) for the Data Management and Analytics (DMA) procurement was approved by all stakeholders and released to the public in June of 2016. There has been an overwhelming interest from the vendor community for this project. Five (5) vendors have responded with proposals that are currently in evaluation.

The project plan remains on schedule with oral presentations from selected vendors the week of November 14, 2016. The DMA solution is projected to be operational in October 2018.

Implementation preparation activities are in progress. These activities will ensure that MLTC is prepared to effectively begin work on the DMA project when the contractor starts in February 2017.

<u>Independent Verification and Validation (IV&V)</u>

Independent verification and validation (IV&V) is a process employed by a third-party for evaluating the accuracy and quality of a project throughout the project duration. For major information technology system projects receiving an enhanced federal 90% match, CMS requires states to contract with an IV&V contractor to perform these services. MLTC released a joint procurement for IV&V services for the DMA project as well as the eligibility and enrollment systems (EES) project.

Six (6) proposals were received and evaluated based on the Request for Proposal (RFP) process. MLTC has awarded the IV&V project to First Data Government Solutions, LP. The contract for this work is currently being finalized.

Claims Broker Services (CBS)

The Heritage Health contracts were awarded, with one Medicaid Managed Care Organization (MCO), United Healthcare, contracted to process fee-for-service claims. This solution capitalizes on United Healthcare's capacity and technological infrastructure already developed and in place to pay claims through existing at-risk Nebraska Medicaid contracts. The claims broker services for dental claims is included in MLTC's Dental Benefit Management procurement.

An update to the planning-advance planning document (P-APD) was completed and approved by CMS, securing the critical 90% federal funding for the planning stages of the project. Preliminary meetings with United Healthcare (UHC) also occurred to discuss planning steps, project timeframes, and known issues. Initial discovery of information and data necessary for project kick-off has begun and relevant information has been provided to UHC.

Project Milestones

The project team continues to complete tasks identified in a detailed work plan for the project. The planned milestones for the project are included below.

DMA Project Milestones	Target Completion	
Publish intent to contract	November 2016	
Submit contract to CMS for approval	December 2016	
Finalize contract and start implementation	February 2017	
Go-live	October 2018	

Table 1: DMA Project Milestones

IV& V Project Milestones	Target Completion
Publish intent to contract	July 2016
Receive CMS contract approval	October 2016
Contract Award	October 2016
Contractor begins work	October 2016

Table 2: IV&V Project Milestones

CBS Project Milestones	Target Completion
Project Planning	January 2017
Detailed Requirements Development	March 2017
CMS Implementation 90% Funding Approval	July 2017
Go-live	January 2019

Table 3: CBS Project Milestones